



Digital Edge Solutions Inc

Simplifying solutions with Quality
<http://www.digitaledgeme.com>

A Brief Profile

Corporate & Contact Office: Sales Promotion & Support Office for the Middle East:-
As Digital Edge Solutions Computer –
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Company Profile

Simplifying solutions with Product & Service Quality

COMPANY

Quality is the first priority at Digital Edge (DE) Solutions Inc. We are powered with Quality product and strive for Quality Service. We engaged with the best breed IT products. We are working toward providing the Best solutions around the globe.

Digital Edge Solutions Inc. is a Canadian based firm (registration number is 85630 1684 RC0001) year 2000 in Canada & with its head office at *Kuwait for the (Arabian Gulf)* & Corporate Offices at *Richmond Hill Ont. – Canada*. We have been actively working in Kuwait & entire Gulf since year 2004 our registration done by having a devoted place in heart of the IT Retail Industry in Hawally as an IT Retail Showroom and same time we continue our Corporate and mega store supply business. We spend this year with having another office placed in India to be competitive in IT professional business along with the Retail Power Outlets.

Digital Edge is a not having only experience of the 25 years IT Experienced professional but also this is our *FAMILY Business* where any technical investment made by any firm would remain and multiply on day by day our experience.

Digital Edge Solutions Inc. is involved in broad working domain which includes Web Based Business Application Development, Hardware (Blade Servers / Rack Mount Servers / Tower Based (NEC, IBM, Dell, HP) Server / Thin Client Solutions / Network Equipments / Computer Accessories / PDA Solutions) , Software (Microsoft / GFi / Webroot / Avira / Bit Defender / Kaspersky / Outpost Anti Virus for Desktop & Corporate Solution, Backup solutions) Technical Support, Consulting (IT Administration Consulting / Disaster Recovery Plan / IT Standard Operating Procedures / Preparation of RFP), Storage Solutions (NAS, SAN for Images & Data Storage), Hardware Accessories known Brands Philips, Yahoo, e-Blue, Lime, Logitech, Genius, all assorted Printers and Outsourcing development services to enterprises of all sizes including iPhone / Android and many more. We have a specialized in IT Networking, Cabling, Raised Flooring, Specialized Conducting, Fire Alarm FM200 systems etc.

Established in year 2000; in Canada and expended in to Gulf Region which begin with having our outlet in Kuwait in year 2004. We are dedicated to provide high-end quality Turnkey Solutions to our world-wide clients.

Digital Edge Solutions Inc. organization hierarchy is organized in such a way that



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it is capable of handling all the kind of Projects, from large to tiny small, quality and the end user satisfaction is our motto.

The development team consists of highly qualified, talented and certified project managers, industry certified software engineers and QA engineers, who between them have decades of successful software development & Hardware Maintenance experience. They have expertise in latest programming languages specialized in iPhone, Android, .Net C#, Java, Windows operating systems, MS Servers, RDBMS and other software technologies, tools and techniques. Our SNMP Services are good enough for any IT / Non IT / Oil & GAS companies to manage their quality and monitor their existing equipment's easily.

Our organization's Technical & Customer Care Department is dedicated to provide best possible help to our respected clients at any stage keeping in mind that "**Service Comes First**".

Digital Edge Solutions Inc. is a state of the art Turnkey Solutions provider, in a dynamic and technology-driven global IT Market. Our approach to Software Engineering is based on Flexibility, Quality and Innovation. In DE Service, quality is the first priority with highest consideration of time and money of clients. Whether you require a simple customization of existing software or the development of advanced Custom Applications, we can scale our efforts which precisely meet your needs in the most efficient, effective & value for money possible. The IT Department level generation of the SOP, Disaster Recovery Plan, Maintaining the Project Management documentations, Job Description and Hiring the Staff in Management and technical sites are part of our IT Consultation.

OUR BUSINESS PARTNERS

Digital Edge Solutions Inc. is pioneer to make creativity of their own design and generate their own products as an OEM which are unique experience and worldwide we welcome all the various distributors to market our products like Laptop bags, Notebook Accessories, Desktop Accessories (we have not listed them yet online so kindly please contact us for the details).

In Wholesale / Retail with the Corporate clients and to promote the Mega Store for their sales we accommodate the followings:-

- HP Consumables (Printer / Scanner / Cartridges / Flash / Mices & Keyboard)
- HP Systems (Tablets / Desktop / Laptop / Servers) We do support
- Yahoo / e-Blue(Japanese) / Disney / Hanna Montana / Logitech / Promate Accessories
- McAfee / Escan / Avira Internet Security with Antivirus boxes / OEM
- Wi-Fi , Wired ADSL/3G/4G Routers and Switches along with the Network Cables and Complete security solutions using Comodo SSL and various

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- brands are supported by us
- iPad / iPhone / Samsung / MSi and various tablets complete accessories
 - Various Laptop / iPad / iPhone / Camera / HDD Bags in ample of the variety
 - Multimedia Players, Office Display Frame, Internal / External Hard Disk drives
 - Processors / Motherboards / VGA Cards
 - Sans Digital Hard Disk Drive (NAS Storage)
 - CCTV / IP / Spy Camera , Storage DVR and peripherals

We welcome worldwide supplier to provide us the support in building unique products and market them in Kuwait and in Gulf region as retail / mega stores / wholesale and with various way we are ready to support them. They must contact sales@digitaledgeme.com

The Comodo is online Digital certificate providing company. Digital Certificates (EV SSL, Email, Wildcard, UC). E-Commerce Bundle (EV SSL Certificates, PCI Scanning, Vulnerability Scanning , Visitor Ratings) along with the home PC Product of the Internet Security. We are actively working with this firm as our partners.

Digital Edge Solutions Inc. is an authorized "[NEXCOM Business Partner](#)". The Nexcom is the manufacturer of the Servers which includes Blade Server / Dual processor Xeon Server and Security Products too. The 416A chassis holds up to 8 servers / 16 PC Blades. Servers and it has build in KVM over IP which has build in clustering option, dual Giga NIC.

Every servers has SCSI HDD, Optional PCI Card (to utilize for Fiber Channel HBA, SCSI Card for direct connectivity to internal or external storage, SSL accelerator or infiniband HCA to meet diverse application requirements) and possibility to exchange the existing HDD makes every blade individually backed up and keep a running server backup.

We do have antivirus solutions thru our partner [GFI-Vipre](#), [McAfee](#), [Webroot #1 Spyware](#), [Avira](#), [Kaspersky](#), [Bit Defender – Softwin](#) thee most top rated solutions are available to us in <http://www.toptenreviews.com> a proven to be the best product we have witnessed in the Region of the North America and Middle East which detect the virus like no one else in the industry. 24 hours online lead all the IT Department to have a peace of mind and every distributor enjoy as on shelf working solution.

Network Equipments from world renowned Sapido which are collaborated in(Japan/Taiwan) by Sapido <http://www.sapido.tw/>) all the equipment's are manufactured in Taiwan with high level of R&D by having comply with RoHS standard For the corporate market all the network requirements are catered by Sapido which begin with 3G, ADSL, Broadband, Wireless LAN Switches / L3

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Switches / Routers / Print Server with the NAS/FTP/Print Server/BT Servers are built in. Bluetooth / Wireless Print Server / Wireless IP Cameras and many more

We believe in Disaster Recovery Planning which is an important and unavoidable exercise for every IT Department. We have a product from the [Data Direct Network](#) is the world leader in bigger Data Storage SAN Solution (where the movie like Avatar was fully virtualized on it and yet deployed) for network http: [Samtec Solutions](#) who is specialized in serving the corporate IT Department by collecting backup from various users into one server. We also deal in award Winning <http://www.genie-soft.com/> Backup solution for every size of Business

[ZConverter Windows Backup](#) is the simplest and easiest windows backup and recovery software. This provides "**One-click**" **Easy Backup for Windows 7, VISTA and XP**. Please experience ZConverter's easy and fast computing world!

Server Migration tools [ZConverter Server Recovery](#) supports **system imaging backup** and **dissimilar server recovery**. It provides rapid windows server recovery technology to help the customer recover system from the backed-up images to a similar or a dissimilar server.

[ZConverter Server Migration](#) provides simple and easy-to-use **dissimilar server imaging migration technology**. It omits the operating systems and applications reinstallation process and dramatically reduces migration time and cost.

World best software based UserGate Proxy and Firewall 5 from [entensys](#) The Internet Sharing and Traffic Control Solutions. Get the best solutions from this pioneer of the technology professionals.

The Storage Solutions we are specialized in SAN / NAS and all the other storage solutions which are our specialty and we manage thru various vendors like [Data Direct Network](#) American Higher storage where minimum Storage begin with 25TB which can be expanded up to 20PB, [RORKE Data](#) Complete Storage Solution best suitable for SMB/Medical/Entertainment Industry and Home appliance too and SansSolutions (NAS Solutions), etc.

A state of the Art Payroll & Personnel Application System ([PAPS](#)) is specially made for the Middle East region. Keeping in mind the versatility of the application requirement; we have cater into our Web Based application (ASP.Net2) all the functionalities from the various world renowned Microsoft / Oracle / SAP & other world's best Application provider; their features to meet within our system at the affordable price the best performance money can buy.

Digital Edge Solutions Inc. is also reseller distributors of the "[OPTI UPS](#)" agent. The Opti UPS has range which can satisfy a PC till the major Malls or the bigger installations who seek the power.

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With these business collaborations and our best expertise, we are planning to move towards Web based and Customized Turnkey solution for our clients. Our business partners are committed to provide best possible help to each other by which we can move towards our goal more easily.

VISION

"To make Digital Edge Solutions Inc. 'Tip of the Tongue' name in Web based Application Software development and Quality Hardware Solution provider"

MISSION

"To provide innovative and best Turnkey Solutions Hardware (Blade Server) , Business Application Software (Web Solutions), with high quality look and feel to customers around the globe, with a competitive value"

INFRASTRUCTURE SERVICES

- Consultancy Services on
 - o RFP Preparation Implementation
 - o IT Department procedures and policies
 - o Disaster Recovery Planning with Recovery process and procedures
 - o Risk Management with Mitigation plan
 - o Project Management
 - o Facility Management
 - o Engineering Projects

OUR SERVICES

-Provide necessary Hardware, Server and other required solution on the enterprise level

-Providing industry Standard Software Packages by understanding the Business Rule and Activity based Costing / Average Price Based Cost with other type of the Costing Methods

- Complex Application Development
- Asses the local or international tenders provide necessary consultancy along with the solutions as in demand
- Windows Technology based ERP Solutions
- Online ERP Solutions
- E-commerce Solutions (B2B & B2C)
- Graphic Designing
- Desktop Publishing
- Domain Registration & Web site hosting solutions
- Embedded System and Device Driver Development
- Hardware Appliances Applications -Re-engineering of Existing Applications
- Software Maintenance and Operational Support
- Verification, Validation & Testing Services
- Multimedia Authoring
- CCTV and Security Camera Installation management & Storing NAS
- Consultancy Services in the areas of IT & Human Resources
- Technical Support & Outsourcing solutions

TECHNICAL RESOURCES

To support the efforts of our Software Team, we've created a sound environment and our tools are your assurance that we can deliver the results that your business depends on. We run Blade Server with Microsoft and Unix/Linux suite of office automation and development products (MS VS.Net with Infragistics and DevExpress) as our Computing Platform. Microsoft SQL Server is our Database Platforms.

1. DEVELOPMENT TOOLS

- Microsoft Dot NET using ASPx.VB / MVC / C# using [Infragistics](#) / [DevExpress](#) / Component Tools
- Java

- XML
- VB Script,
- Java Script
- Power Designer for Business Analysis
- Seagate Crystal Reports
- Macromedia Flash
- Macromedia Dream weaver
- Macromedia Director
- Adobe PhotoShop
- JSP

We are very flexible in working with new technologies and tools. If we feel that a new tool or technology can help us in our work then we implement these tools and technology positively.

We listen to our customers and business partners to implement new things to make their work satisfactory.

RETAIL / WHOLESALE / MEGA SALE SERVICES

As a growing demand of the end user / home user with the glooming market of the iPhone / Android and such other requirements are catered by us to many local mega stores as well as into the Gulf market.

AFTER SALE SERVICES

After sales; service provided by Digital Edge Solutions Inc. forward several options for the client. This will reduce the system downtime to a bare minimum & ability to support clients anytime anywhere in the world.

Options available for the client as after sales services are:-

a) Software Support Service Agreement At the end of the project, the customer could obtain software support services by optionally signing a support service agreement for a minimum period of one year.

Support service provided under this contract would include remedial maintenance, technical advice and assistance on operational aspects of the Software Program(s).



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Digital Edge Solutions Inc. implementation services have not been utilized, the customer is advised to sign for Support Services on delivery & installation of the Software Programs.

b) Per Call Software Support Services. The customer can also obtain the support services without a contract on a 'per call' basis which would be charged at per man-hour basis with a minimum charge being levied per visit or per hour of service via internet, subject to availability of personnel.

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